## **Disaster Service Worker Volunteer Program (DSWVP):** Claim Submission Instruction for Employers/Supervising Agencies

## **Contacts**

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## **Claim Submission**

If a DSW volunteer is injured as a result of an authorized deployment or pre-approved training, please follow procedures below:

- 1. Provide **SCIF 3301**, Employee's Claim, to injured DSW volunteer within 24 hours of knowledge of injury.
  - a. DSW volunteer completes 1-8 (top section) and returns to employer.
  - b. Employer provides 'temporary receipt' copy to DSW volunteer and then completes 9-18 (bottom section).
  - c. Employer provides completed, signed and dated copy to DSW volunteer.
  - d. Completed form must be submitted within 1 working day after receipt from DSW volunteer.
- 2. Complete **SCIF 3267**, Employer's Report, within 5 calendar days of knowledge of injury.



DSW volunteer DOES NOT complete this form or receive a copy.

## OR

Complete **SCIF 3267** over the phone with a Claims Reporting Representative. This expedites the claim initiation, especially for those employers without access to the paper form.

24 – Hour Claims Reporting Center (888) 222-3211

- 3. Submit documents within time lines. DO NOT wait until you have all documents before submitting.
- 4. Keep copies of all documents in employer's file for injured DSW volunteer.

DOCUMENT	SCIF	CAL OES	COMMENTS
SCIF 3267	Fax Copy &		SCIF Fax: 707-646-0543
SCIF 3301	Mail Original	Fax	
DSW Registration & Oath		or	CAL OES Fax:
Incident Report	Fax Copy	Scan Copy	916-845-8736
Training Pre-Authorization*			*Required for training
Training Verification*			related injuries